

Qualifications Summary

Forward-thinking professional with a wealth of experience in leveraging empathy to foster collaboration and execute surveys, user observations, information architecture, and the creation of more streamlined front end code.

Areas of Expertise

- Analytical reasoning
- Effective cross-team collaboration
- Empathy
- Design Thinking
- Accessibility Best Practices
- Qualitative & Quantitative Research
- Reactjs | Nextjs | Jest
- Emberjs | Qunit
- Nodejs | Chai | Mocha
- HTML5 | CSS3 | JavaScript | TypeScript
- Bootstrap | Tailwind | SASS
- Documentation
- Figma | Adobe XD | Sketch
- Cypress

Education

Bachelor of Fine Arts in Graphic Design | Dominican University of California

Bachelor of Science in Coloristic | Dominican University of California

Certifications

Full Stack Web Development Program | IronYard, Atlanta, GA

UX Research & UI Designer | General Assembly, Atlanta, GA

MS - 70-480 Exam | Tech 901, Memphis, TN

Harvard CS50 Program | Harvard Extension School, Boston, MA

Professional Experience

Ally Financial | Remote

2022 – 2023

Level 4 UI Developer - Contracted

- Executed the implementation, updating, and resolution of external libraries conflicts, ensuring the application's stability and optimal functionality
- Conducted both technical and non-technical presentations, effectively communicating and knowledge sharing within the team and organization
- Spearheaded and developed reusable Products Alert Due Date Component, **resolving one of the top 20 user pain point issues**
- Executed the comprehensive overhaul of the legacy Enterprise application's codebase, **navigating the transition from Ember to React. Resulted in enhanced performance, improved maintainability, and the establishment of a unified and consistent front-end technology stack across the entire organization**

St. Jude Children Hospital (Alsac) | Remote

2020 - 2021

Software Engineer II - Contracted

- Developed, updated, and implemented customized AEM components to enable the Digital Marketing Team to construct rapid web-based fundraising and promotional events within days instead of weeks
- Streamlined and integrated multiple web-based donor applications into a cohesive suite. **Resulted in 400,000+ new users in less than 2 months.**
- Contributed and developed performance metrics and standards related to user interface development and best practices
- Key contributor on the 2021 St. Jude internal Innovation Best App Winning team.

FedEx Services | Memphis, TN

2019 – 2020

UX/UI Designer - Contracted

- Generated, honed, and validated company-wide UI Library components, aligning them with accessibility standards, diverse digital devices, and development best practices
- Led and collaborated closely with the UX Director, product owners, and Development leads to **efficiently execute a redesign of the tracking status experience within a span of one month**
- Initiated, researched, and spearheaded discussions regarding innovative UX/UI concepts, emerging trends, and UX/UI products, enhancing and streamlining our operational processes

FedEx Services | Memphis, TN
UI Developer - Contracted

2019 – 2020

- Strategized, constructed, and executed the development of an internal web-based application, orchestrating the seamless integration of Sharepoint APIs via the WINSCP client. **This initiative resulted in a remarkable 28% upswing in active users within two months, coupled with a 32% first submission approvals.**

Code Crew | Memphis, TN
Coding Instructor - Full-time/Part-time

2019 – 2020

- Spearheaded and supported students across various educational institutions in comprehending mobile and web-based applications development
- Compiled, administered, and graded student examinations and projects
- Led and designed interactive educational material, media, and group projects
- Coached and mentored teacher assistants, **yielding a 84% success rate in their progression to become full-time instructors**

C4 Atlanta | Atlanta, GA
UX/UI Designer & UI Developer - Full-time

2019 – 2019

- Conceived, validated, and refined web-based subscription application mockups and prototypes using Adobe XD and InVision to establish a fresh revenue stream.
- Planned, constructed, and upheld a web-based subscription application utilizing ERB templates, ensuring the creation of interactive and user-friendly pages

PartCycle | Florence, AL
UI Developer - Full-time

2018 – 2019

- Implemented server-side rendering using Ember Fastboot to elevate the eCommerce site to the first page, **resulting in a remarkable 32% increase in click-through rates**
- Executed front-end technical solutions to fulfill task requirements for **over 10+ Ember components**
- Collaborated in pair programming with two Senior UI engineers, actively contributing to team's code reviews to offer fresh insights and identify errors that might have been overlooked before
- Enabled and crafted **qunit unit tests** to guarantee optimal performance and bug-free production code